**Virginia Mason**

**Grand Rounds 2024**

**Grand Rounds 2024 Mar. 29 - Death by Patient Portal…and How to Rise Again**

March 29, 2024 7:30 AM

Volney Richmond Auditorium

**Target Specialties**

All Specialties

**Description**

**Death by Patient Portal…and How to Rise Again**

**Justin Brandler, MD** Gastroenterologist
Virginia Mason Medical Center, Seattle

**Jennifer D. Kelly, PsyD** Psychologist, Physical Medicine & Rehabilitation
Virginia Mason Medical Center, Seattle

On Friday at 7:30 a.m. click to join the livestream. Complimentary enrollment is required to earn continuing education credit.  When you register you are eligible to receive weekly reminders for the series with topic, speaker and Zoom link.

Should you have questions or require assistance, please contact the Virginia Mason Continuing Medical Education department at 206-341-0142 or email cme@virginiamason.org.

**Learning Objectives**

1 Apply the concepts of compassionate limit setting to develop a personalized toolkit of portal communication strategies.

2 Utilize communication strategies to mitigate provider burn out while maintaining patient satisfaction.

**Accreditation**

Virginia Mason is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians.

**Credit Designation**

Virginia Mason designates this activity for a maximum of 1.00 *AMA PRA Category 1 Credit(s)*™.

**Faculty & Planners**

|  |  |  |
| --- | --- | --- |
| **Name of individual** | **Individual's role in activity** | **Nature of Relationship(s) / Name of Ineligible Company(s)** |
| David B. Cowan, MD | AAFP Sponsor |  |
| Bruce A. Nitsche, MD, ABIM | Course Director |  |
| Amish Dave, MD, MPH | Course Director | Nothing to disclose - 09/11/2023 |
| Jennifer D. Kelly, PsyD | Faculty |  |
| Justin Brandler, MD | Faculty | Nothing to disclose - 10/02/2023 |

**Commercial Support**

This activity has been developed without commercial support.

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