

VIRGINIA MASON CONTINUING MEDICAL EDUCATION

Finding Safety in Places of Moral Hazards

Friday, May 17, 2019

Virginia Mason • Seattle, Washington



Faculty

COURSE DIRECTORS:

Joyce K. Lammert, MD, PhD

Executive Medical Director, Patient Care Services
Medical Director, Provider Services
Department of Asthma, Allergy and Immunology
Virginia Mason, Seattle, Wash.

Laura Webster, D.BE, RN, HCEC-C

Bioethics Program Director
Hospital Consultative Service
Virginia Mason, Seattle, Wash.

KEYNOTE SPEAKER:

Nancy S. Jecker, PhD

Professor of Bioethics & Humanities, University of Washington School of Medicine
Adjunct Professor, University of Washington Department of Philosophy
and the School of Law
Seattle, Wash.

VIRGINIA MASON FACULTY AND PLANNERS:

Erin M. Bauer, MD

Rheumatology

David B. Cowan, MD, ABFP

Family Medicine

Deann M. Crosby, MA-C

Supervisor, Patient Relations

Christina L. Curtis, RN, BSN, CCRN

Inpatient, Critical Care

Marisa Dahlman, MD, MPH

Gynecology

Denise P. Dubuque, MHA, RN

Vice President, Patient Care Services

Betsy Gilbert, PhD, RN

Professional Development Specialist
Clinical Practice and Professional
Development

Jaryd H. Kiyabu

Social Worker Assistant
Care Management Services

Landon Le Blanc, MS, CHPA

Director, Security & Logistics

Kellie Meserve, RN, MN

Director, Care Transitions
Care Management Services

Michele E. Miller

Privacy Program Analyst
Information Security and Privacy

Courtney M. Bello Neves, RN, PhD

Quality Improvement Specialist

Megan L. D. Parker, CPPS

Patient Safety Specialist

Ella C. Sanman, ARNP

Gastroenterology

Kerry Shannon, MA-Bioethics

Senior VP, Strategy and Business
Development

Chris Weir, CIP

Administrative Director, Research Protections
Benaroya Research Institute

Finding Safety in Places of Moral Hazards

Healthcare promotes safety and healing yet remains ripe with places of moral hazard. From medical decisions to workplace violence, this course will offer practical information for clinicians and allied health professionals. What happens when a patient falls below an acceptable threshold of capabilities due to progressive diseases like dementia? What if a person is too young to have developed their own autonomy? Do we allow a patient without capacity to discharge home when it feels unsafe? When we are forced to choose between keeping our patient or our staff safe — who and how do we choose? And what can clinicians do to avoid burnout?

This full day course will prepare participants to navigate these tough issues. Speakers will present topics and follow with a case presentation. In small groups, participants will practice skills, then re-group for a Q&A debrief with the speakers. A leadership panel will help facilitate the workplace safety debrief with an extended Q&A session. Participants will leave with new frameworks and skills to manage common moral hazards.

Teaching methods include lecture, panel discussion, case presentation, audience response system, breakout sessions and Q&A with faculty.

TARGET AUDIENCE: This course is appropriate for physicians, residents, advanced practice providers and nurses across all disciplines.

OBJECTIVES:

At the conclusion of this activity, participants should be able to:

- Define midlife bias and give examples of how it affects medical decision-making
- Recognize threats to dignity, especially as they arise for older adults
- Identify places of moral hazard and distress
- Consider how moral distress can change a person's career
- Evaluate for scene safety to include psychological safety
- Practice navigating a situation where the patient and the staff are unsafe
- Identify harms to patient based on environment
- Evaluate the benefits and burdens of discharge options
- Select and utilize tools to manage moral distress



Accreditation with Commendation: Virginia Mason Medical Center is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians.

Credit Designation: Virginia Mason Medical Center designates this live activity for a maximum of **6.5 AMA PRA Category 1 Credits™**. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Successful completion of this CME activity, which includes participation in the evaluation component, enables the participant to earn up to 6.5 MOC points in the American Board of Internal Medicine's (ABIM) Maintenance of Certification (MOC) program. Participants will earn MOC points equivalent to the amount of CME credits claimed for the activity. It is the CME activity provider's responsibility to submit participant

Agenda

- 7:00 a.m.** Registration opens, breakfast selection available
- 7:30 a.m.** **GRAND ROUNDS PRESENTATION:**
When Autonomy Fails: Ethical Frameworks Across the Lifespan
Nancy Jecker, PhD
- 8:30 a.m.** Break
- 8:45 a.m.** **Opening Remarks**
- 9:00 a.m.** **Ethics 101** | Laura Webster, D.BE.
- 9:15 a.m.** **Identifying Moral Hazards** | Laura Webster, D.BE.
- 9:30 a.m.** **Moral Hazard Case Presentation, Small Group Breakout**
- 10:00 a.m.** **Case Debrief**
- 10:15 a.m.** Break
- 10:30 a.m.** **Harm in the Workplace** | Kerry Shannon, MA-Bioethics
- 10:45 a.m.** **Harm in the Workplace Case, Small Group Breakout**
- 11:15 a.m.** **Case Debrief with Panel Discussion**
Panel: Deann Crosby, MA-C; Denise Dubuque, RN; Betsy Gilbert, PhD; Nancy Jecker, PhD; Joyce Lammert, MD; and Landon Le Blanc
- 12:00 p.m.** Lunch (provided)
- 1:00 p.m.** **Unpacking a 'Safe' Discharge** | Ella Sanman, ARNP
- 1:15 p.m.** **Discharge Case, Small Group Breakout**
- 1:45 p.m.** **Case Debrief**
- 2:00 p.m.** **Moral Distress: Tools to Cope** | Courtney Bello Neves, PhD
- 2:15 p.m.** **Moral Distress Case, Small Group Breakout**
- 2:45 p.m.** **Case Debrief**
- 3:00 p.m.** Break
- 3:15 p.m.** **Panel Q&A**
- 4:00 p.m.** Adjourn

completion information to ACCME for the purpose of granting ABIM MOC credit.

Application for CME credit has been filed with the American Academy of Family Physicians (AAFP).

Determination of credit is pending.

Nursing Contact Hours: Virginia Mason is a provider of nursing continuing education contact hours. Provider is approved by the California Board of Registered Nursing, Provider #CEP15905 for 6.5 Contact Hours (6.5 clock hours), May 17, 2019.

Location: The course will be held in Volney Richmond Auditorium on Level One of the Virginia Mason Lindeman Pavilion, 1201 Terry Avenue, Seattle (between Seneca & University Streets.) *Please note the Terry Street entrance into Lindeman Pavilion is Level Two.* For information, contact the CME Department at 206-341-0142 or email cme@virginiamason.org.

To register, complete the form below and send via:



MAIL:

Virginia Mason CME Dept.
1100 Ninth Ave., D3-CME
Seattle, WA 98101



PHONE: 206-341-0142



FAX: 206-341-1480



E-MAIL: cme@virginiamason.org

WEB: VirginiaMasonCME.org

Cancellation and Refund Policy: Refunds will be made for a fee of \$25 if written notice of cancellation is received at least 14 calendar days prior to the activity.

REGISTRATION:

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Please print clearly

NAME

DEGREE/CREDENTIALS

SPECIALTY

ORGANIZATION

ADDRESS

CITY/STATE/ZIP

PHONE

E-MAIL

Please provide one question for the faculty: _____

I will attend at the Videoconferencing Site in: _____

For information, call 206-341-0142.

Please add me to your e-mail list for news of upcoming CME courses at Virginia Mason.

PAYMENT:

Tuition: \$195.00

Check enclosed. Make check payable to Virginia Mason CME.

Please charge my: VISA MasterCard American Express Discover

CARD NUMBER

EXPIRATION DATE

CARDHOLDER NAME

SIGNATURE